

10 Step NBN Transition Checklist

Before NBN is Available

1. Select Provider

Knowing that the NBN was getting close, I would have already selected my provider/s for our NBN internet service and Telco service.

2. Phone System NBN Ready

I will already have my Phone System NBN ready, either by having had the system upgraded or had it replaced.

3. The Cloud

If I was running anything in the cloud, I will be spending that little bit extra to be on a NBN plan that gave really decent speed – This will be more than recouped in time saved.

4. Phone Numbers

With my selected Telco I will be keeping in mind to mirror my existing numbers and setup of phone lines. i.e. Keeping my same Main Phone number, fax number, line hunts, Direct in Dials etc.

Once NBN is Available

5. Change Internet Only

Once I have been notified that the NBN is available, I will firstly change over the internet only. This will most likely involve a modem/router change. After this is installed, I will check connected network devices to ensure they are still working OK. Experience shows that it will probably affect scanning on multifunction devices as a minimum.

6. Installation and Activation of NBN Phone Lines

At this point I will arrange the installation and activation of the new NBN phone lines, these are referred to as SIP trunks. Initially I will only be making outgoing calls on these lines, with my existing “copper” lines still connected for incoming calls.

7. Check Other Connections

I will already have checked with my relevant suppliers to ensure my EFTPOS, fax, Security & smoke Alarm system will either be unaffected or will be able to connect to the SIP trunks.

8. Place Temporary Diversions

Once I am happy that the SIP trunks are working OK for outgoing calls, I will arrange with my NBN Telco to place temporary diversions on all my existing “copper” lines, pointing them at the new SIP trunks. These diversions will be kept on for at least a few working days to ensure all is OK.

9. Change Over Other Connections

At this point I will change over my EFTPOS, fax, security & smoke alarm systems and ensure they are all functioning OK.

10. Port Existing numbers

Once satisfied that the new SIP trunks are working OK, for incoming & outgoing calls I will then request my Telco to “port” the existing numbers from “copper” to the SIP trunks. i.e. The SIP trunks will take on the phone numbers of the old lines. As part of the porting process, the temporary diversions will also be turned off.

Austral Business Machines is an experienced & authorised Panasonic Phone System dealer since 1998. We are Sunshine Coast locals with national capability and a proven track record both locally & nationally. We offer honest unbiased advice as we hold no allegiance to any Telco and offer NBN Phone Systems tailored for your business.

We look forward to getting your business setup and ready for the NBN.

